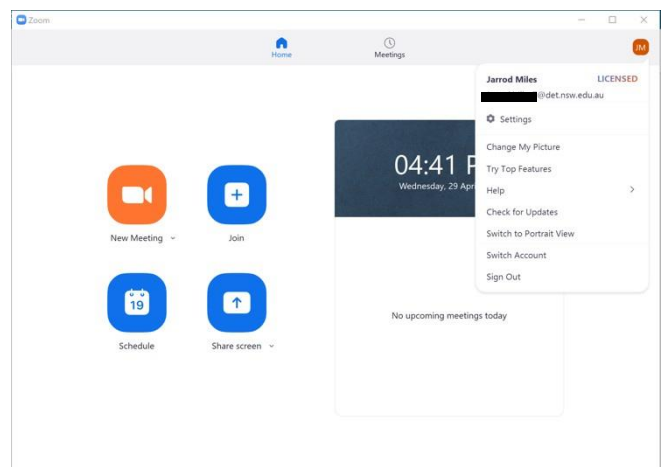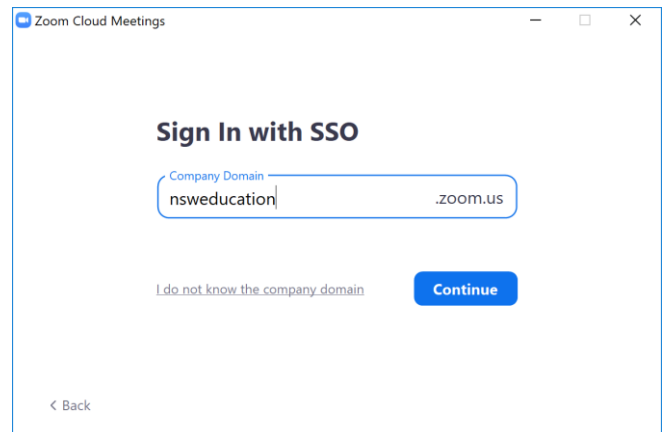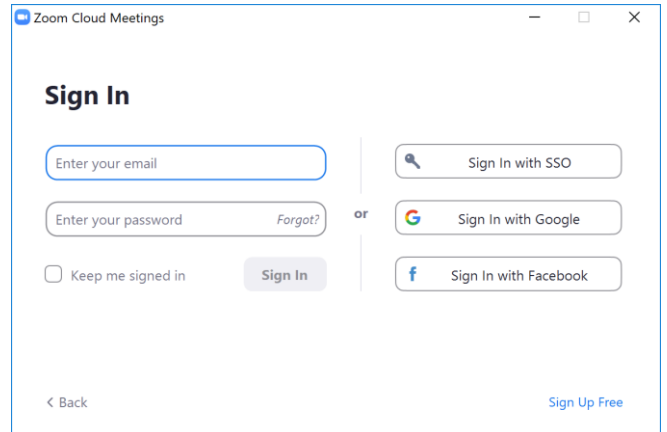# Zoom sign in guide

Once you've installed Zoom, it may ask you to sign in. If it does, please follow the steps below:

1. Open Zoom from your Start Menu (Applications folder if you're on a Mac) and click "Sign In" *(If you're not given the option to sign in and you're experiencing issues, please view the note at the bottom of this page)*

2. You can either click on "Sign In with Google" and use your child's Google Account or select "Sign In with SSO"

   a. If you select "Sign In with Google": If your child has already been using Google Classroom, simply select your child's Google Account.

   b. If you select "Sign In with SSO": enter the company domain "nsweducation" in the available field and click "continue". You will then be taken to the NSW Department of Education Portal login. Login with your child's Department of Education credentials.

3. You should then be presented with the Zoom dashboard.

Note- If you are not given the option to sign in and you're experiencing issues, please check the account that is currently signed in to Zoom in the top right of your dashboard (the image on the right shows that "Jarrod Miles" is signed in). If it is showing that it is not your child's @education.nsw.edu.au account signed in, please click "Switch Account" or "Sign Out" and complete the above steps.