

Having problems getting onto your child's Google Classroom?

Sometimes families have a google account or another person's @education.nsw.gov.au account attached to our internet browser. You may not be aware of this if you have not tried to open another google account before.

On the top right hand corner there is a circle – It may have a picture or a letter.

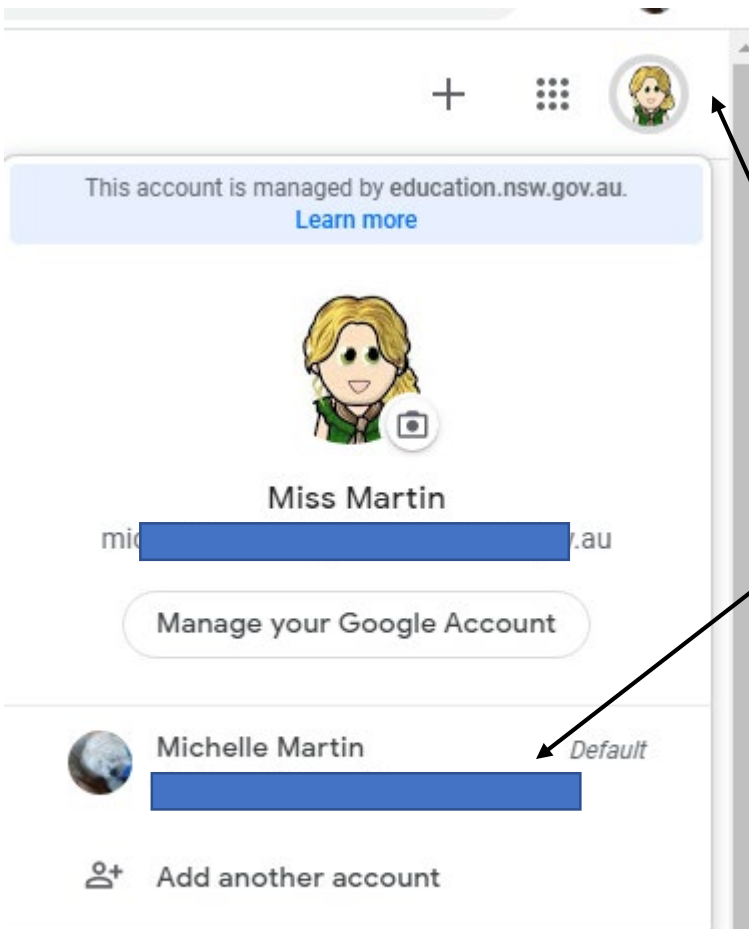
Press on this circle and the different accounts will show.

Click on the account you wish to change it to, if this doesn't work click on sign out of all accounts and try again.

Another solution is to open a private or incognito window – this is a window that runs a separate window from your normal window, passwords and settings are not kept.

Chrome – 3 dots first then New Incognito window

In Edge you open a Inprivate window
3 dots first then New InPrivate window



Another fix is to use different browsers for different users eg one child is on Edge, one on Chrome, one on Internet explore or Safari or Firefox – depending on which browsers your computer has and supports.

